

# Self Service Account Management

## Why am I here?

- You have a Management Council account which provides access to several services (Community.mcoecn.org, EFinancePlus, etc.)
- Self Service Enrollement provides several benefits for managing your Management Council Account. These include:
  - Password self-service: Reset password yourself when you forget it! Don't wait for local tech or ITC staff!
  - Self-service Account Unlock: Unlock your account when you are locked out of it.
  - Self-service Directory Update: Update the changes in contact details yourself.
- [How do I enroll?](#)
- [How do I change my Password?](#)
- [What if I forgot my username, never enrolled and my account expired, or have any other questions?](#)
- [Frequently asked questions](#)

**ITC Staff, if you are logged in to the community, you can access a directory of all ITC staff here.**